

Online Banking Customer Awareness

To ensure security in e-banking transactions and personal information, please be advised of your responsibilities as a consumer:

Password Reminders

- Choose a strong Password
- Do not disclose Login ID and Password
- Do not store Login ID and Password on the computer
- You will be prompted to change your password every 90 days
- Password must be a combination of letters (uppercase and/or lowercase) and numbers
- Password must be at least 8 characters in length

Are you using the Correct Website?

- Check for the correct and secure website
- Verify correct website by correct URL address
- Verify secure website by the URL beginning with *https://*
- Beware of phishing websites that are “look-alike” websites to deceive consumers

Protect Your PC and Personal Information from Hackers and Viruses

- Install a firewall and reputable anti-virus software
- Keep anti-virus software up to date
- Keep your operating system and web browser up to date
- Never download any file or software that you are not familiar with
- Always remember to log-off site when transactions have been completed
- Clear the cache to remove stored information entered into the site

Protect Your Personal Information

- The Northumberland National Bank staff will never independently call or email you to ask for your account number, ATM/Debit Card PIN or other information.
- If you question the legitimacy of a telephone or email request for your personal or financial information by a person claiming to represent The Northumberland National Bank, do not give out the information. Contact the bank at 570-473-3531 or 888-877-6623 to verify if the call was initiated by a bank representative.
- Do not disclose information such as address, mother’s maiden name, social security number, bank account number, etc.